




MINISTRY OF HEALTH MALAYSIA


‘REOPENING BORDER SAFELY’ PROTOCOL
27 MARCH 2022

CONTENTS:

1. GENERAL PROCEDURE FOR TRAVELLERS AT AIR, SEA AND GROUND CROSSING TO MALAYSIA
2. GENERAL PROCEDURE AT GROUND CROSSING FOR DAILY /FREQUENT COMMUTERS TO MALAYSIA
3. SINGAPOREAN TRAVELLERS ENTRY PROTOCOL
 1. FOR AIR-TRAVELLERS
 2. FOR GROUND CROSSING
4. GUIDELINES TO FILL UP MYSEJAHTERA TRAVELLERS' DECLARATION



GENERAL PROCEDURE FOR TRAVELLERS AT AIR, SEA AND GROUND CROSSING TO MALAYSIA



GENERAL PROCEDURE FOR TRAVELLERS AT AIR, SEA AND GROUND CROSSING TO MALAYSIA

Fully Vaccinated	HSO- 7 Days
Partial/Unvaccinated	HSO-10 Days

PRE-DEPARTURE

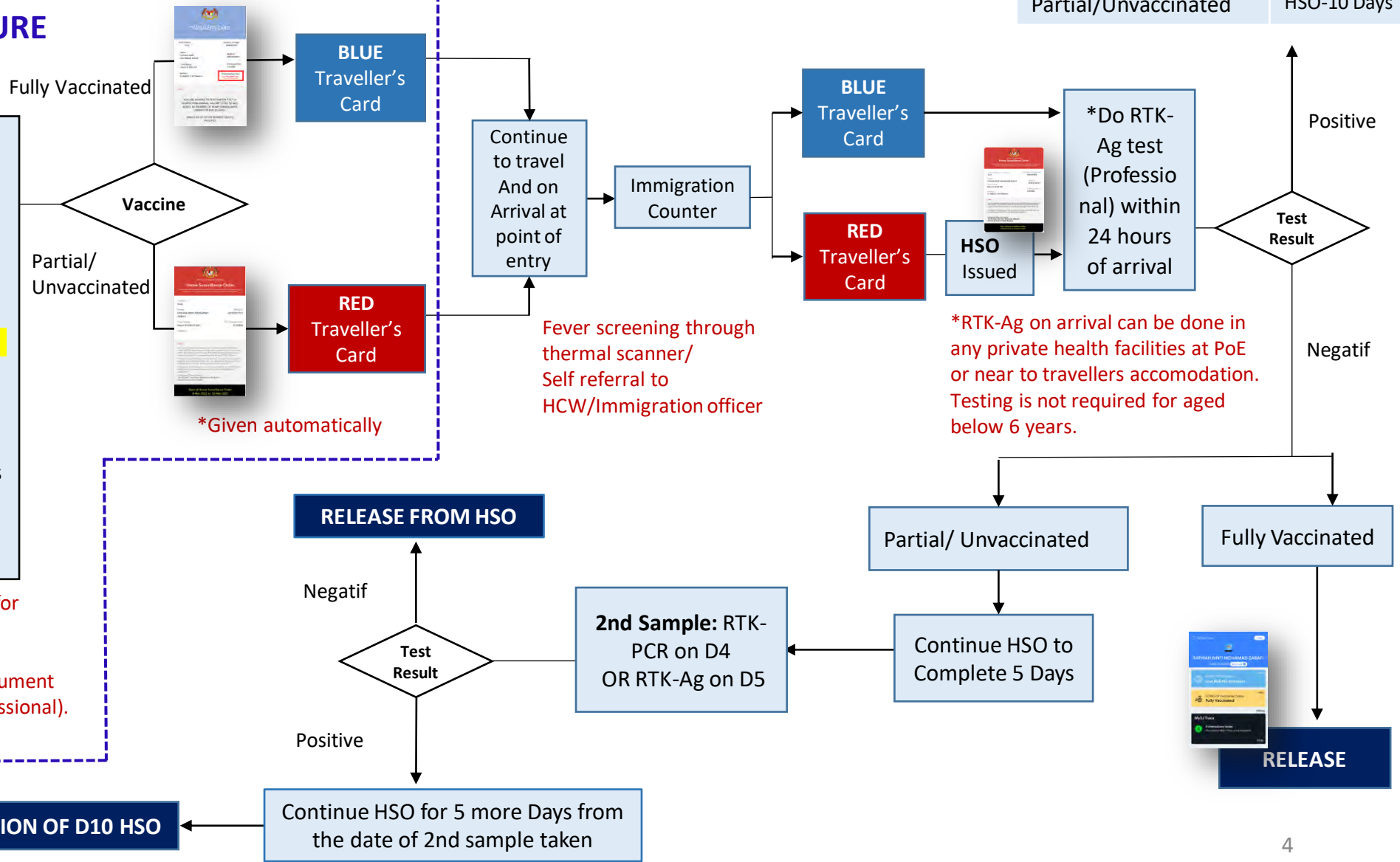
PRE-DEPARTURE REQUIREMENT

1. Download , register and activate the MySejahtera application.
2. To complete the pre-departure form (click the "TRAVEL FOR XXX (Traveller's Name " button) in the Travellers icon.
3. *Results of COVID-19 test done 2 days prior to departure
3. Travel and health insurance (minimum USD20,000)

*RT-PCR test required for all travellers except for travellers with post COVID-19 infection.
 Post COVID-19 traveller if: (6-60 Days)

- admitted require "Fit to travel" document
- Self isolated requires RTK-Ag (professional).

Testing is not required for aged below 6 years.



Fever screening through thermal scanner/
 Self referral to HCW/Immigration officer

*RTK-Ag on arrival can be done in any private health facilities at PoE or near to travellers accomodation. Testing is not required for aged below 6 years.

RELEASE ON COMPLETION OF D10 HSO

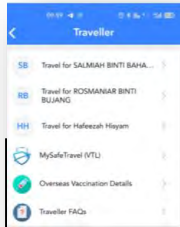


GENERAL PROCEDURE AT GROUND CROSSING FOR DAILY /FREQUENT COMMUTERS TO MALAYSIA



GENERAL PROCEDURE AT GROUND CROSSING FOR DAILY /FREQUENT COMMUTERS TO MALAYSIA

PRE-TRAVEL REQUIREMENT



1. Download, Register and Activate MySejahtera application.
2. To complete the pre-departure form (click the "TRAVEL FOR XXX (Traveller's Name " button) in the Travellers icon.
3. First time entry to the country need to upload the result of RTK-Ag (Professional) 24 hours before travel, then onwards weekly testing and upload.
4. Testing is not required for aged below 6 years.
5. Completed vaccination.



***FREQUENT TRAVELLERS CARD**

**Given automatically*

ARRIVAL AT POE GROUND CROSSING

Asymptomatic

Fever screening Self referral to HCW/Immigration officer

Symptomatic

Perform RTK-Ag

RESULT

Negative

Positive

The immigration Department will review the status of daily commuters via MYIMMs system

REQUIREMENT IN MALAYSIA

TRAVELLERS	TESTING
Daily Commuters	Weekly RTK-Ag (Professional)
Frequent Travellers	Not required for weekly testing but must do RTK-Ag Professional 24 hours before Departure

Travellers are required to do COVID-19 test if they are symptomatic

COMPLETE DOCUMENT WITH STATUS DAILY/FREQUENT COMMUTERS

Yes

ALLOW ENTRY

No

DENY ENTRY

Note: Due to challenges in identifying the daily commuting/frequent travellers, procedure for ground crossing need to be considered with mutual agreement with bordering country



PROCEDURE FOR AIR TRAVELLERS FROM SINGAPORE



PROCEDURE FOR AIR TRAVELLERS FROM SINGAPORE

PRE-DEPARTURE

PRE-DEPARTURE REQUIREMENT

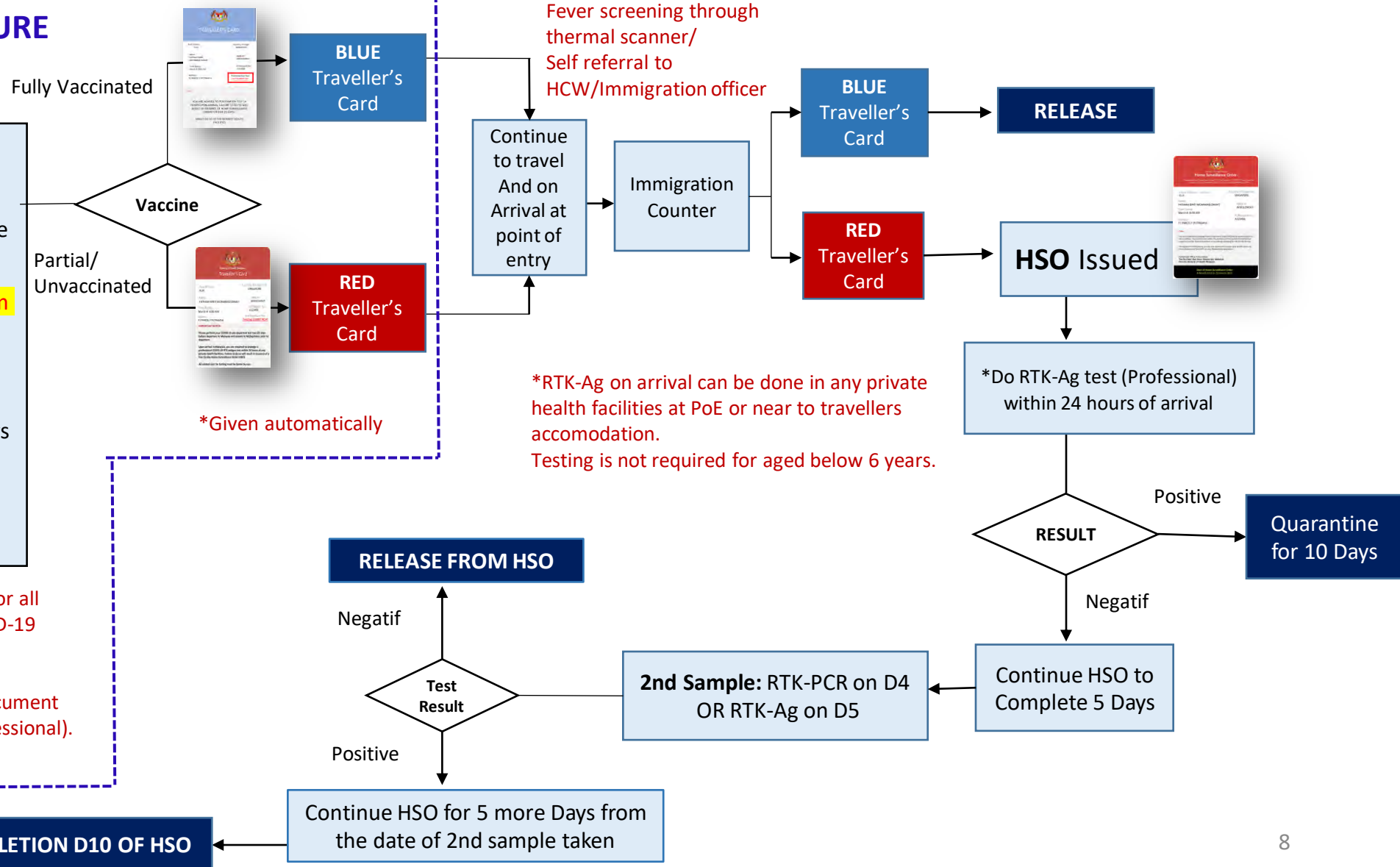
1. Download , register and activate the MySejahtera application.
2. To complete the pre-departure form (click the "TRAVEL FOR XXX (Traveller's Name " button) in the Travellers icon.
3. *Results of COVID-19 test done 2 days prior to departure
4. Travel and Health insurance (minimum USD20,000)

*RT-PCR /RTK-Ag Professional test required for all travellers except for travellers with post COVID-19 infection.

Post COVID-19 traveller if: (6-60 Days)

- admitted require "Fit to travel" document
- Self isolated requires RTK-Ag (professional).

Testing is not required for aged below 6 years.



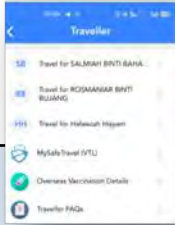


PROCEDURE AT GROUND CROSSING FOR TRAVELLERS FROM SINGAPORE



PROCEDURE AT GROUND CROSSING FOR TRAVELLERS FROM SINGAPORE

PRE-TRAVEL REQUIREMENT



1. Passport
2. Download, Register and Activate MySejahtera.
3. To complete the **the pre-departure form** (click the **"TRAVEL FOR XXX (Traveller's Name)"** the Travellers icon. Validity period of 7 days.
4. All travellers must be fully vaccinated
5. No predeparture testing is required



*** FREQUENT TRAVELLERS CARD**

**Given automatically*

ARRIVAL AT POE GROUND CROSSING

Asymptomatic

Symptomatic

Fever screening Self referral to HCW/Immigration officer

Perform RTK-Ag

RESULT

Positive

Follow procedure management of positive cases

Negative

The immigration Department will review the status of daily commuters via MYIMMs system

Follow general procedure for traveller

COMPLETE DOCUMENT WITH STATUS DAILY/FREQUENT COMMUTERS

Yes

No

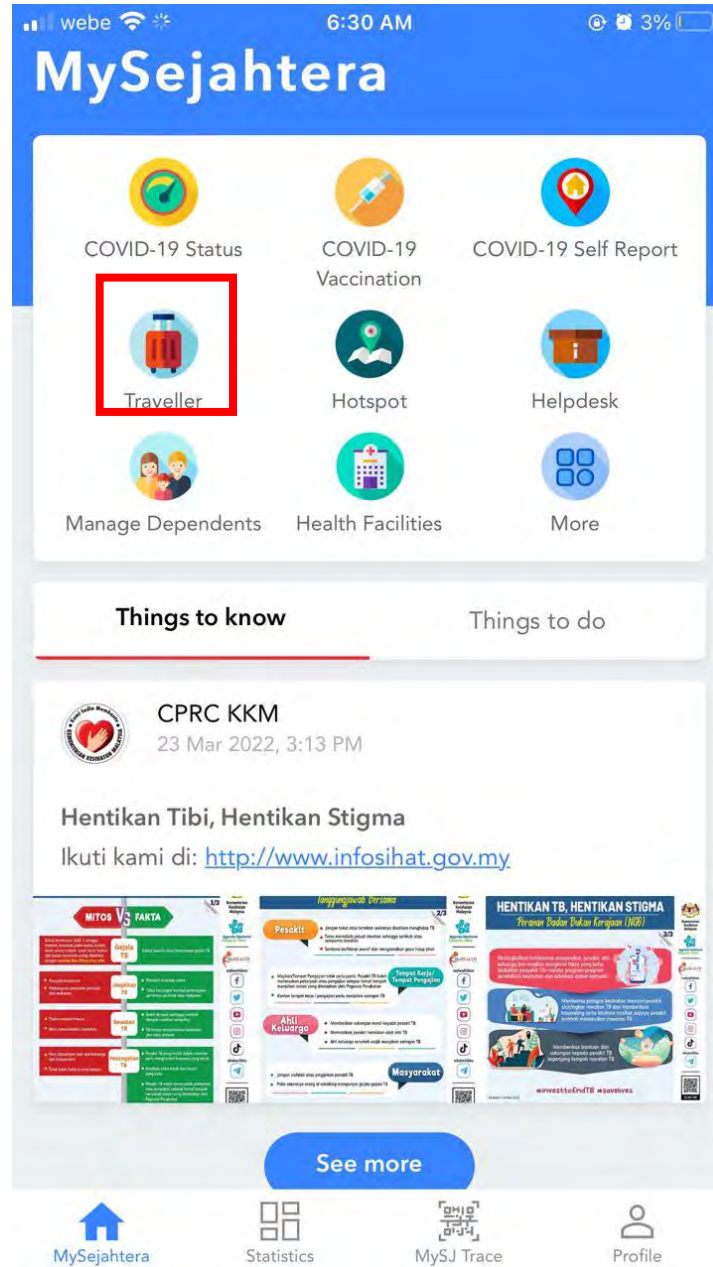
ALLOW ENTRY

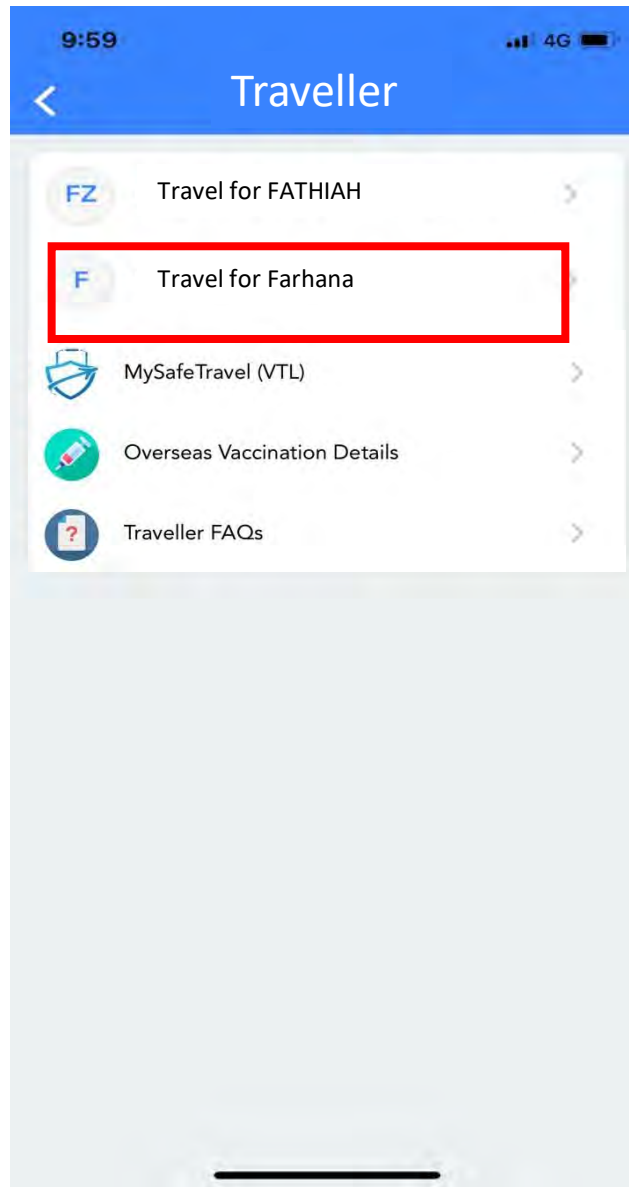
REQUIREMENT IN MALAYSIA

Update "TRAVEL FOR XXX" weekly to maintain status of "FREQUENT TRAVELLER".

GUIDELINES TO FILL UP MYSEJAHTERA TRAVELLERS' DECLARATION

Click on Traveller icon





Option to declare for traveler's dependent will be available upon verification of dependent in vaccine dependent

Fill in the pre-departure form. Ensure all information is correct before submitting

Questions

17.3 Where did you receive your COVID-19 vaccine / Di manakah anda menerima vaksin COVID-19?

ATTENTION

Please ensure all information provided are correct. False declaration made by you is an offence under Section 22.(d) of Prevention and Control of Infectious Disease Act 1988 [Act 342] and if convicted may be punishable under section 24 of the same Act."

PERHATIAN

Sila pastikan maklumat yang diberi adalah tepat. Jika anda memberikan maklumat palsu anda boleh disabitkan kesalahan di bawah Seksyen 22.(d), Akta Pencegahan dan Pengawalan Penyakit Berjangkit 1988 [Act 342] dan jika disabitkan kesalahan boleh dihukum di bawah Seksyen 24 akta yang sama.

COVID-19 in the past 60 days? / Adakah anda pernah dimasukkan ke hospital akibat COVID-19 dalam tempoh 60 hari yang lalu?

Yes / Ya

No / Tidak

Cancel Submit

Upon submission of predeparture form via MySJ



Ministry of Health Malaysia

Traveller's Card

Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	Pre-Departure Test Pending: SUBMIT NOW

IMPORTANT NOTICE:

Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



Ministry of Health Malaysia

Traveller's Card

Port of Entry
KLIA

Country of Departure
SINGAPORE

Name
FATHIAH BINTI MOHAMAD
ZARAFI

MySJ ID
60101234567

Time Stamp
March 8 8:00 AM

IC/Passport No.
A123456

Address
F1 PARCEL F PUTRAJAYA

Pre-Departure Test
[Pending: SUBMIT NOW](#)

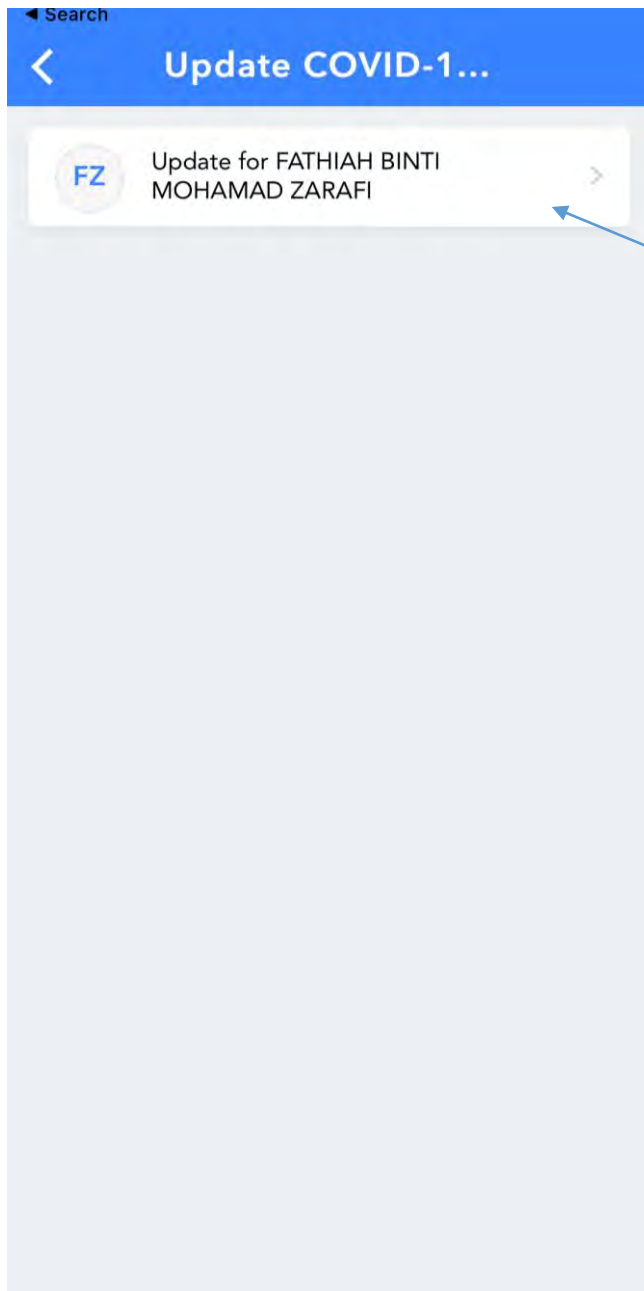
Link for user to fill in and
upload pre-departure test
two days before departure

IMPORTANT NOTICE:

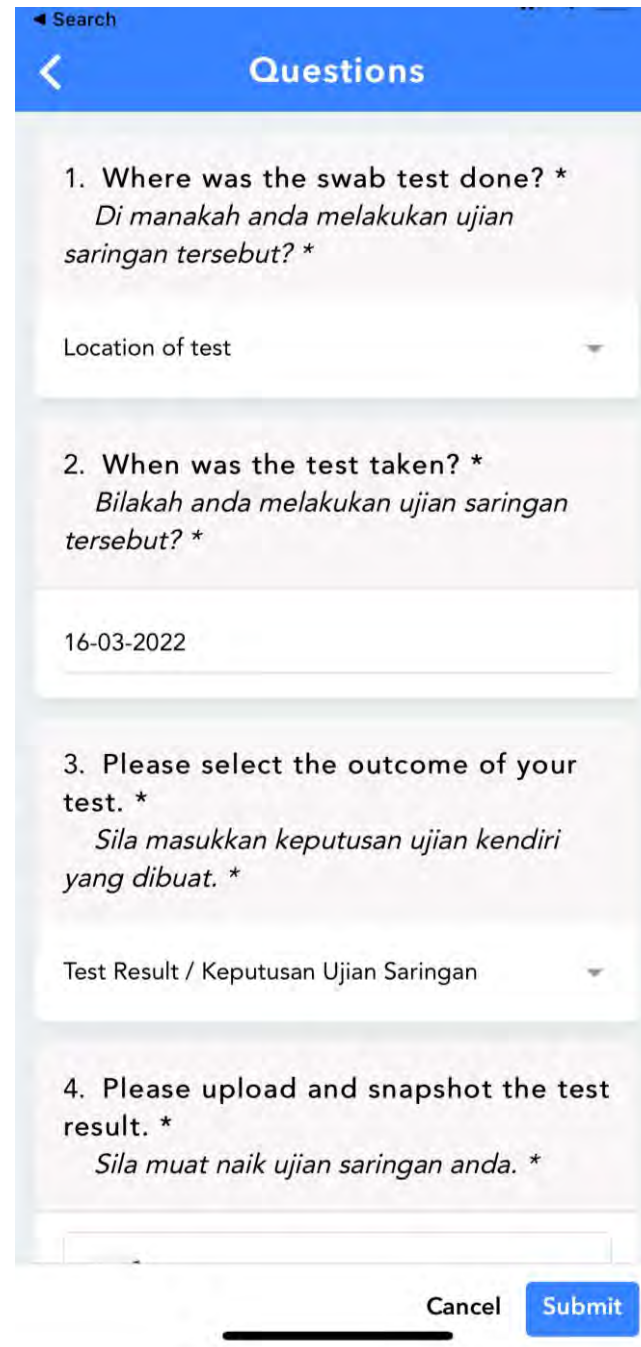
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Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



Click Update for
'User's Name'



Upon submission of pre-departure test via MySJ

Questions

5. Where are you currently staying? *
*Dimanakah tempat tinggal semasa anda? **

23 USJ 4/1A

THANK YOU FOR YOUR RESPONSE.

You are required to bring along your vaccination certificate and pre-departure test result for verification by the authority when requested.

TERIMA KASIH ATAS MAKLUM BALAS ANDA

Anda diminta membawa bersama sijil vaksinasi dan keputusan ujian pra-perlepasan untuk pengesahan pihak yang berwajib.

OK

7. Please enter your current postcode. *
*Sila nyatakan poskod semasa anda. **

47620

Cancel Submit



Ministry of Health Malaysia
Traveller's Card

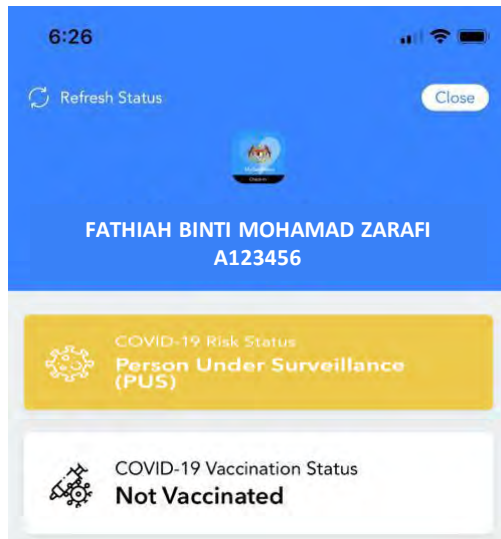
Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	Pre-Departure Test Submitted

IMPORTANT NOTICE:

Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

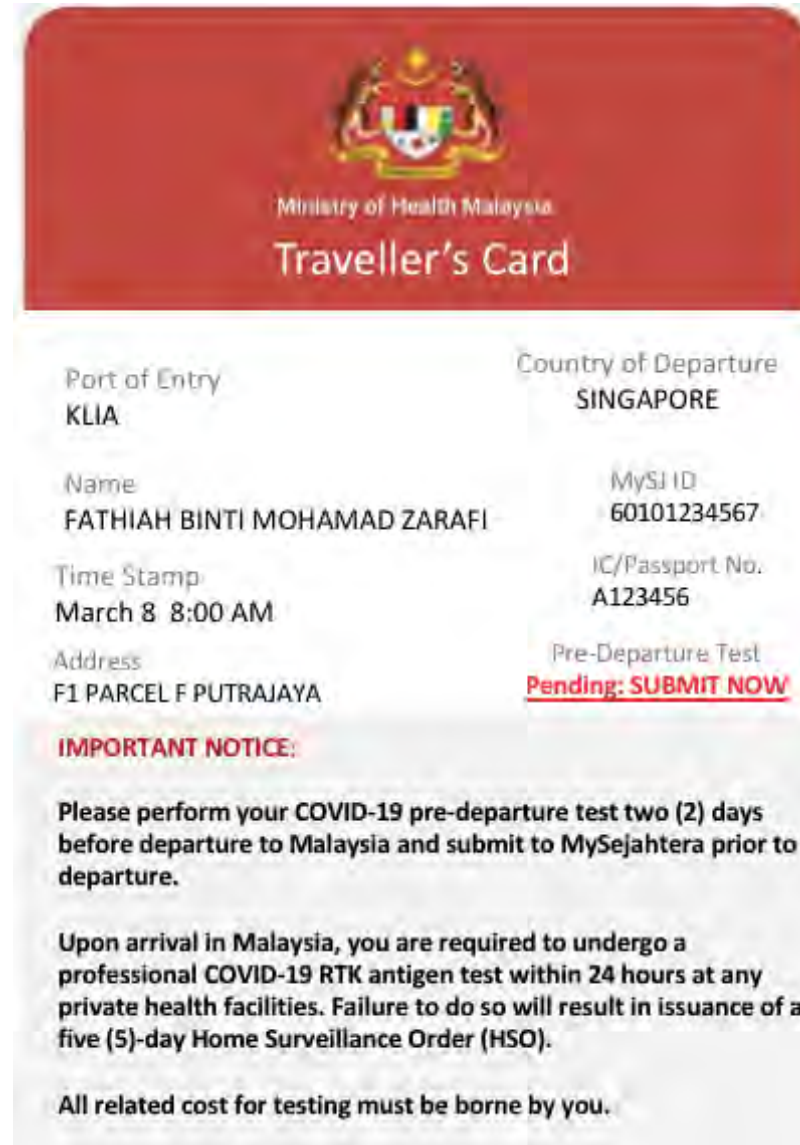
Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



For partially and unvaccinated travellers, they will be issued with a **red** Travellers Card initially.

Upon arrival in Malaysia, they will be issued with a HSO card for five days



Upon landing, you are required to do a professional COVID-19 RTK antigen test within 24 hours at any private healthcare facility


Ministry of Health Malaysia
Home Surveillance Order
Surveillance and Observation Order (HSO) for Contact of COVID-19 Case under the
Subsection 15.(1) Prevention and Control of Infectious Diseases Act 1988.

Lokasi ketibaan / berlepas KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySI ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	

Order

You are instructed to undergo Home Surveillance Order (HSO) at the premise with the above address. You must remain within the premise until the end of the HSO period except to seek for medical treatment or to undergo sampling for the COVID-19 test.

Throughout this HSO period, you are also required to monitor your health status via Home Assessment Tool (HAT) on your MySejahtera application.

Authorised Officer's Instruction
Tan Sri Dato' Seri Noor Hisham bin Abdullah
Director-General of Health Malaysia

Date of Home Surveillance Order
8-March.2022 to 12-March-2022

Failure to perform this on-arrival test within 24 hours will result in issuance of Home Surveillance Order (HSO) for five (5) days.

If you are found to be positive, you will be issued with a Home Surveillance Order (HSO) for:

- Seven (7) days for fully vaccinated
- Ten (10) days for partially or unvaccinated

- If you are a frequent traveller, you will be issued with a Frequent Travellers Card.

You are required to upload the result of your RT-PCR test that was conducted 24 hours before entry to Malaysia. Your Frequent Travellers Card will be valid for seven (7) days from the first arrival date and you are required to submit a professional RTK-antigen test once every week (with the exception of travellers from Singapore). Failure to do so will result in the removal of your Frequent Travellers Card.

Travellers from Singapore are advised to apply for renewal of your Frequent Travellers Card every seven (7) days.



The image shows a digital interface for a Frequent Travellers Card. At the top, there is the Malaysian national emblem and the text 'Kementerian Kesihatan Malaysia' and 'Frequent Travellers Card'. Below this, a form displays personal and travel details for FATHIAH BINTI MOHAMAD ZARAFI. The details include: Port of Entry (KLIA), Country of Departure (SINGAPORE), Name (FATHIAH BINTI MOHAMAD ZARAFI), MySJ ID (60101234567), Arrival Date (Mac 8 2022), IC/Passport No. (A123456), Occupation (Doktor Gigi), Workplace Address (F1 PARCEL F PUTRAJAYA), and Address (F1 PARCEL F PUTRAJAYA). A 'Weekly RTK Ag Test' section has a red 'SUBMIT NOW' button. A 'Notice' section explains the testing requirements: reporting and uploading professional RTK-Antigen test results 24 hours before entry, repeating the test weekly, and refilling details in the MySejahtera app every seven days for Singaporean travellers. A footer bar indicates the card is valid from 8-Mac-2022 until 14-Mac-2022.

Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Arrival Date Mac 8 2022	IC/Passport No. A123456
Occupation Doktor Gigi	Workplace Address F1 PARCEL F PUTRAJAYA
Address F1 PARCEL F PUTRAJAYA	Weekly RTK Ag Test SUBMIT NOW

Notice:

You are required to report and upload the result of your professional RTK-Antigen test that was conducted 24 hours prior to entry into Malaysia. This test must be repeated once every week in order to maintain your Frequent Traveller Card (except for travellers from Singapore-no testing is required).

For travellers from Singapore, you are required to refill and submit your details in 'Travel For (Name)' in your MySejahtera app every seven (7) days in order to renew your Frequent Traveller Card.

All related cost for testing must be borne by you .

Valid from 8-Mac-2022 until 14-Mac-2022